

Dear Parents and Carers,

Thank you to everyone who attended our 'meet the teacher' events and our Woodland Centre coffee morning. It is so important that we work together to ensure the best outcomes for your children and these events are a way to help you better understand what your children are doing in school. Our next event is a **Phonics Workshop** on **Tuesday 6th October for Reception and Year 1 families**.

Thank you to everyone who completed the parent/carer survey at the end of last term. Over the coming weeks I will work through points raised and address them in the newsletter. The first one is below.

Thank you for your ongoing and continued support.

Linsay Thomson, Headteacher

Parent Survey Feedback

Thank you to everyone who completed the Parent Survey last year. We would like to address some of the points raised. One point was that parent complaints are not taken seriously or professionally.

We would like to reassure you that all complaints are taken seriously and dealt with in a professional, respectful and timely manner. We listen carefully to the concerns raised, and ensure they are investigated fairly and objectively. Where appropriate, the relevant staff members are involved in establishing the facts, and families are kept informed of the outcome and any actions that needs to be taken. We also recognise that complaints can provide valuable feedback, so we use them to identify areas where our communication, procedures or practice could be improved. Our aim is to maintain positive relationships with parents and carers by being approachable, transparent and consistent in the way concerns are handled. Our [concerns and complaints policy can be found here](#).

Important Dates

Last day of Autumn Term 1: Friday 23 October

Autumn Half Term: Monday 26 October to Friday 30 October

Inset Day: Monday 2 November – school closed to children

First day of Autumn Term 2: Tuesday 3 November

Last day of Autumn Term 2: Friday 18 December

Full term dates for the 2026-27 year are [on our website](#).

Our number one priority is to ensure that all children and adults are safe. If you are worried about something or if you are worried about someone else, you can talk to ANYONE who works for the school. Safeguarding is the responsibility of EVERYONE.

Reception Open Morning

Join our Reception open morning for families wanting to join the school in September 2027 on **Thursday 19 November** from 9.30am. To find out more or sign up, [please complete this short form](#).

Free Maths and Science Tutoring

Free maths and science tutoring sessions designed to support children and young people with their studies are available online every Saturday from 9am to 2.30pm. To find out more, email info@sen-unity.co.uk or call 07963 519846